

Terms and Conditions

Effective Date: March 28, 2025

Last Updated: March 28, 2025

Welcome to Sendera Technologies!

These Terms and Conditions ("Terms") govern your use of our website located at www.sendera.io (the "Site") and any consulting services provided by Sendera Technologies ("we", "us", or "our"). By accessing or using our Site and services, you agree to be bound by these Terms. If you do not agree with any part of these Terms, please do not use our Site or services.

1. Use of the Site

You agree to use the Site for lawful purposes only. You must not use the Site in a way that infringes the rights of others, restricts or inhibits anyone else's use, or violates applicable laws and regulations.

2. Consulting Services

Sendera Technologies offers professional consulting services in technology strategy and software engineering. All engagements are subject to a formal agreement or proposal that outlines scope, deliverables, fees, and timelines.

You acknowledge that the results of consulting services may vary based on individual circumstances and external factors beyond our control. We do not guarantee specific outcomes or business results.

3. Appointments and Cancellations

Consultations are by appointment only. You agree to provide at least 24 hours notice for any cancellations or rescheduling. Missed appointments or cancellations with insufficient notice may be subject to a cancellation fee.

4. Fees and Payment

Fees for consulting services are as outlined in your individual service agreement or proposal. Payment terms, including due dates, late fees, and payment methods, will be clearly communicated prior to service delivery.

Unless otherwise agreed, all payments are non-refundable once services have commenced.

5. Confidentiality

We respect your privacy and confidentiality. Any sensitive or proprietary information shared during consultations will be handled with care and discretion and will not be disclosed to third parties without your written consent, except where required by law.

6. Intellectual Property

All materials, reports, presentations, templates, and recommendations provided during consulting remain the intellectual property of Sendera Technologies, unless otherwise agreed in writing. You may use these materials solely for your internal business purposes.

7. Limitation of Liability

To the fullest extent permitted by law, Sendera Technologies will not be liable for any indirect, incidental, special, or consequential damage arising out of your use of our services or website, including but not limited to lost profits or business opportunities.

8. Disclaimer

Our consulting advice is based on information you provide and our professional expertise. It is your responsibility to evaluate and implement our recommendations. We do not warrant or guarantee that following our advice will lead to specific results or financial success.

9. Third-Party Links

Our Site may contain links to third-party websites or resources. We are not responsible for the content, accuracy, or policies of these third parties.

10. Changes to These Terms

We may update these Terms from time to time. When we do, we will revise the "Last Updated" date above. Continued use of the Site and services after changes indicates your acceptance of the updated Terms.

11. Governing Law

These Terms are governed by the laws of The United States of America and The State of Texas, without regard to its conflict of law provisions.

12. Contact Us

If you have any questions or concerns about these Terms, feel free to reach out:

Sendera Technologies

Email: support@senderatechnologies.com

Address: 215 West Bandera Road, Suite 114-142, Boerne, TX 78006

Website: www.sendera.io